

## WELCOME TO VH TECHNOLOGIES LTD.

Thank you for joining our team. VH Technologies Ltd. believes that you have a great contribution to make and hope that you will find your employment here a rewarding experience. We look forward to the opportunity of working together to create a more successful company, as your success is our success. We also want you to feel that your employment with the Company will be a mutually beneficial and gratifying one.

### MISSION/QUALITY POLICY

VH Technologies Ltd. has been a family-owned and operated manufacturer of top-tier diamond abrasive products for the dental and gem carving industries for over 25 years, earning recognition from industry experts and educational leaders for our exceptional quality.

We are dedicated to upholding our rigorous standards in manufacturing while fostering a supportive working atmosphere.

We are committed to meeting both customer expectations and regulatory standards, continuously enhancing our process to ensure excellence.

We are a medical device company certified to ISO 13485 and MDR

### HOW WE MEASURE THE QUALITY OF OUR PRODUCTS AND PROCESSES

#### Conformity with EU MDR and ISO 13485

- Audit findings

#### High Customer Satisfaction

- Customer Complaints and how quickly we resolve them.
- Products not made to specification

#### Maintain MS Effectiveness and Improved Processes

- How quickly we find, report, and fix problems including production interruptions
- We measure supplier quality.